1. You will get a letter and a ForwardHealth ID card.

Use this card at the doctor’s office, pharmacy, dentist, eye doctor, clinic, urgent care, or hospital.

If you DO NOT receive your card in 30 days, or need a new card, call: 800-362-3002

2. Choose your HMO - This is your insurance company.

A. Look at the letter from BadgerCare Plus to see what HMOs you can pick.

B. Think about what clinic is near your work or home.

C. Ask a doctor you like what HMO they accept for BadgerCare Plus.

D. Call the HMO Enrollment Broker to pick your HMO or mail in your choice on the sheet that came with the letter.

HMO Enrollment Broker

Open from:

7am to 6pm

Monday - Friday

at 800-291-2002

If you DO NOT receive your card in 30 days, or need a new card, call: 800-362-3002

If you do not choose an HMO by the deadline in the letter, one will be picked for you. You can change your HMO during the first 3 months by calling, 800-291-2002.
3. Choose your **primary care provider** (PCP):  
*Look at the list to the right for examples.*

**A.** Call your HMO and tell them you need a **primary care provider.**

**B.** Think about clinics **near your work or home.**

---OR--- Visit your HMO’s website to find a provider who is accepting new BadgerCare Plus patients.

**Types of Providers:**

**Providers for Adults:**  
Internal Medicine Doctor  
Family Practice Doctor  
Nurse Practitioner  
Physicians Assistant

**Providers for Kids:**  
Pediatrician  
Family Practice Doctor  
Nurse Practitioner  
Physicians Assistant

**Other Providers for Women:**  
Obstetrician / Gynecologist (OB-GYN)  
Certified Nurse Midwife

4. Read and keep your HMO booklet:

**A.** Read the **booklet** your HMO sends in the **mail.** Store all materials in a place where you can easily find them.

**B.** Write down the **names and phone numbers** of all the providers for everyone in your family.

5. **Call your primary care provider and schedule an appointment for your yearly check-up!**

Appointments for yearly check-ups will likely be in 3-6 months, so plan ahead.

---

*Call your HMO if you have questions about what medications or services your insurance covers.*